

Lean Ohio Kaizen Event Fact Sheet Adjutant General's Department

Issue:

Lack of adequate stocking in primary and secondary locations led to delays in the "Pick, Pack and Ship Process" process.

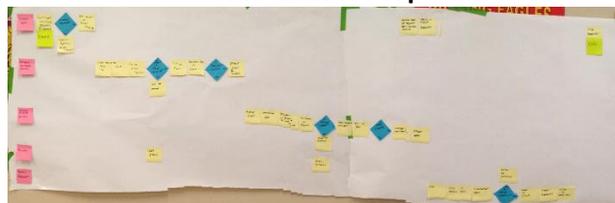
Department	Changes to Process	Metrics	As a Result
Adjutant General's Department Central Issues (CIF) Pick, Pack, and Ship (PPS) Process August 31- September 4, 2015	Reduced steps from 69 to 37 steps (46% reduction) Reduced decision points from 17 to 6 (65% reduction)	The CIF Pick, Pack, and Ship Process has been reduced up to 25 minutes per order Reduced delays from 12 to 3 (75% reduction)	The improved Pick, Pack, and Ship process will allow for more time to be spent on other CIF activities

Major Improvement	HOW it was accomplished
Reduced issues in the Pick, Pack, and Ship process ensuring quick and timely delivery of goods	Kanban system will help keep inventory organized and replenished.
Faster process	Adding a runner allows for retrieval of missing stock concurrent to picking process keeping process moving without delay.
Reduction of time	Use of radios will reduce motion waste and contribute to better and more timely communication between team members.

Current Process Map



Future State Map



Team members:

1LT Brian Scanlon, SGT Deylon Watson, SFC Rick Arreguin, Jana Edmunds, SGT Robert McBride, and Aaron Bauer