

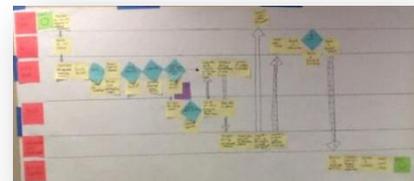
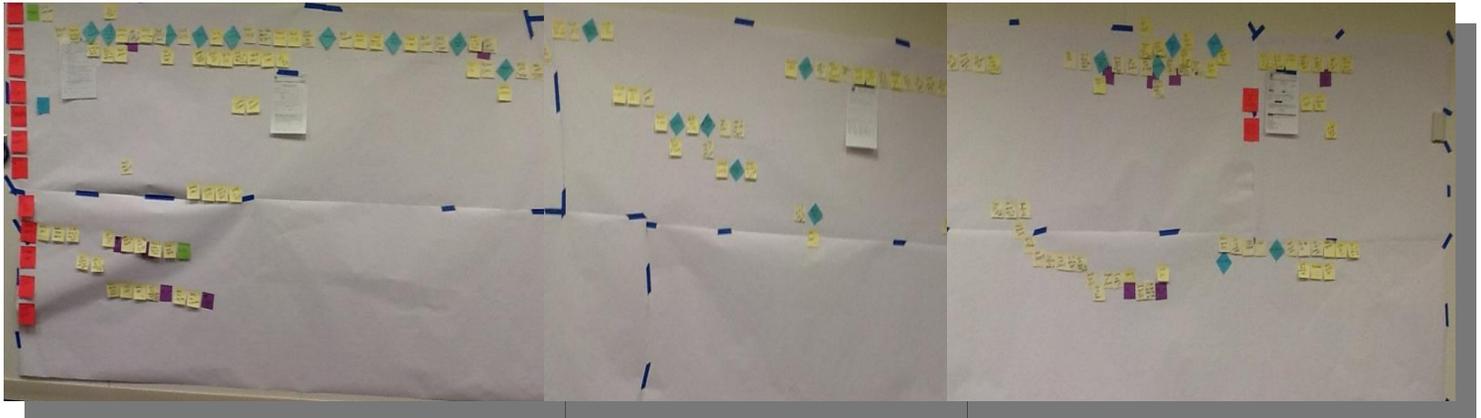
Lean Ohio Kaizen Event Fact Sheet

Issue: To create a more efficient process for determining an inmate’s release status.

Department	Changes to Process	Metrics	As a Result
Ohio Department of Rehabilitation and Correction (ODRC) Inmate Out to Court (OTC) Release Process February 11-15, 2013	<ul style="list-style-type: none"> Reduced steps from 171 to 36, a 79% improvement Reduced decision points from 21 to 6, a 71% improvement Reduced delay points from 12 to 1, a 91% improvement 	<ul style="list-style-type: none"> Entire process reduced from 34 days to 13 days on average, a 61% improvement Cost savings projected at \$26,100 a year and 1,080 redirected hours Improved initial call request time by 77% 	Victims and their families will always be notified prior to an inmate’s release, and institutions will save time and money coordinating bed space.

Major Improvement	HOW it was accomplished
Streamline internal and external processes	Reduced process steps, eliminated handoffs and combined two paper forms to one electronic form
Improve turnaround time for inmate OTC	Initiated new process to utilize docket instead of waiting on journal entry (JE), which results in a reduction follow-ups
Reduce follow-up phone calls	Implemented dashboard to track data and utilizing docket from county website

Current Process Map



Future Process Map

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