

LeanOhio Kaizen Event Fact Sheet

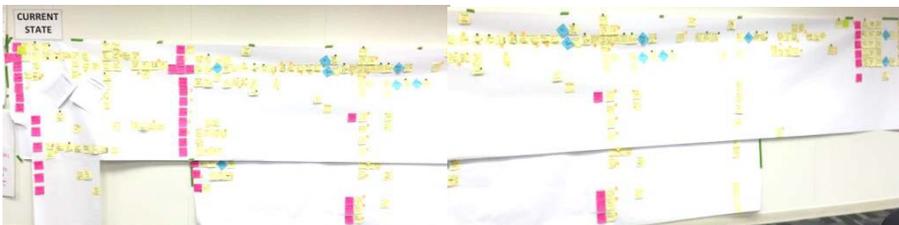
Ohio Department of Youth Services

Issue: Improving the interdisciplinary treatment (IDT) team meeting process to make it more youth-focused, and standardizing the process at each DYS institution.

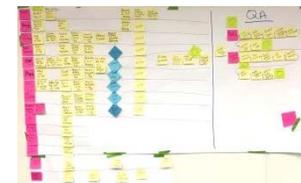
Department	Changes to Process	Metrics	As a Result
Ohio Department of Youth Services Interdisciplinary Treatment Team (IDT) Meeting Process April 20-24, 2015	<ul style="list-style-type: none"> Reduced steps from 195 to 81 steps (58% reduction) Reduced unnecessary handoffs from 90 to 54 (40% reduction) 	<ul style="list-style-type: none"> The interdisciplinary treatment team meeting process touch time reduced from 2,136-2,848 hours to 1,068-1,808 hours per month Projected \$3,154 yearly in paper and printing 	Transformed process for treatment teams will strengthen the focus on youth while freeing up 12,000 hours per year for mission-critical activities.

Major Improvement	HOW it was accomplished
Better intake experience for youth	Youth will have a more focused IDT process. Unnecessary information has been removed in the new process so only goals and development for the youth will be discussed at the meetings.
One standardized process for all three institutions	Institutions will implement and follow one standardized process. This will allow for the same youth experience and will give staff a clear process to follow.
Collaborative process for youth and staff	Staff at the three institutions will work together with the youth to create one comprehensive plan for the youth. Staff will have access to all notes and goals about the youth through JCMS. Staff will work as a team to ensure that the youth is prepared for a successful stay at the institution and re-entry into the community.

Current-state process map



Future-state process map



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