

Lean Ohio Kaizen Event Fact Sheet

Ohio Turnpike Commission

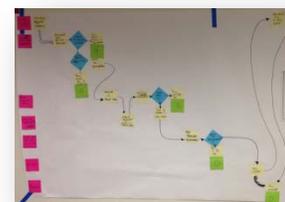
Issue: Creating one standardized and paperless process for purchasing items under the \$50,000 level at all Ohio Turnpike Commission facilities.

Department	Changes to Process	Metrics	As a Result
Ohio Turnpike Commission Procurement Process July 14-17, 2014	<ul style="list-style-type: none"> Reduced steps from 127 to 19 (85% reduction) Reduced decision points from 20 to 4 (80% reduction) Reduced process handoffs from 22 to 7 (68% reduction) Process time will be reduced from a maximum 90 days to a max of 5 days. 	<ul style="list-style-type: none"> By implementing a paperless process with higher spending limits and purchasing card power will save 80 hours per request for employees and vendors. Anticipated annual paper, postage, and travel savings of \$133,000 per year as a result of implementing a paperless process. 	Procurement process for Turnpike facilities will move up to 85 days faster.

Major Improvement	HOW it was accomplished
Increased utilization of technology	The process will no longer rely on paper requisitions. The updated system will eliminate paper and include electronic signatures. This will save valuable time for staff while they maintain the turnpike.
Higher spending limits	Staff will now have higher spending limit capabilities on purchasing cards. This will allow staff to make critical purchases in a faster timeframe.
One standard process	One standard process will be utilized for purchases made under \$50,000 level at all Turnpike Commission locations. This will ensure a maximum of 5 days for a purchase to be delivered and paid.



Current State Map



Future State Map

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