

# Making Your Green Belt Count



# Ready to Go!



# The Work

(It's been waiting for you)



*“It is not enough to be busy.  
So are the ants. The question  
is: What are we busy  
about?”*

- Henry David Thoreau

# The People

- You are far too incompetent to pull this off
- I do not want to lose my authority, status, or control
- I do not have faith in my ability to learn new skills
- We are changing too much and/or too fast
- This is a fad, and it will not last
- What if we FAIL?????

*“Progress is a nice word. But change is its motivator. And change has its enemies.”*

- Robert Kennedy



Never forget:

Resistance is...



Typical



*“Do I not destroy my enemies when I make them my friends?”*

*— Abraham Lincoln*



## Embrace It

- ❖ Actively listen to them
- ❖ Understand their fears and concerns (5 Why's)
- ❖ Share information enthusiastically
- ❖ Help them understand (WIIFY)
- ❖ Collaborate with them to discover a shared vision and a lasting solution

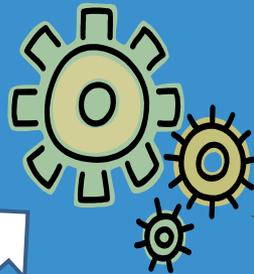
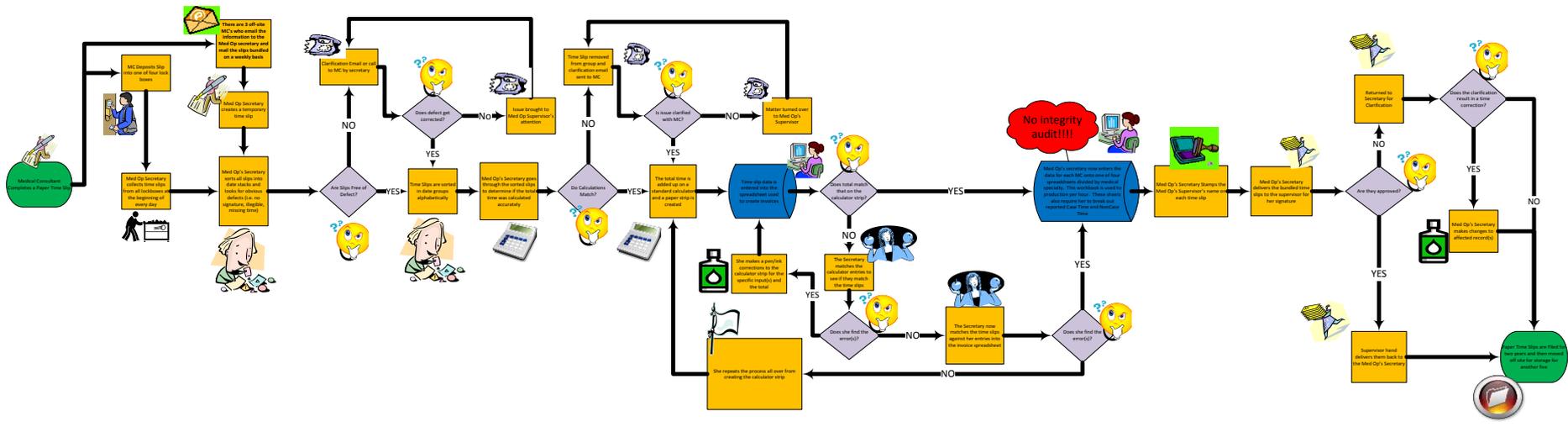
# YOU must lead the way!



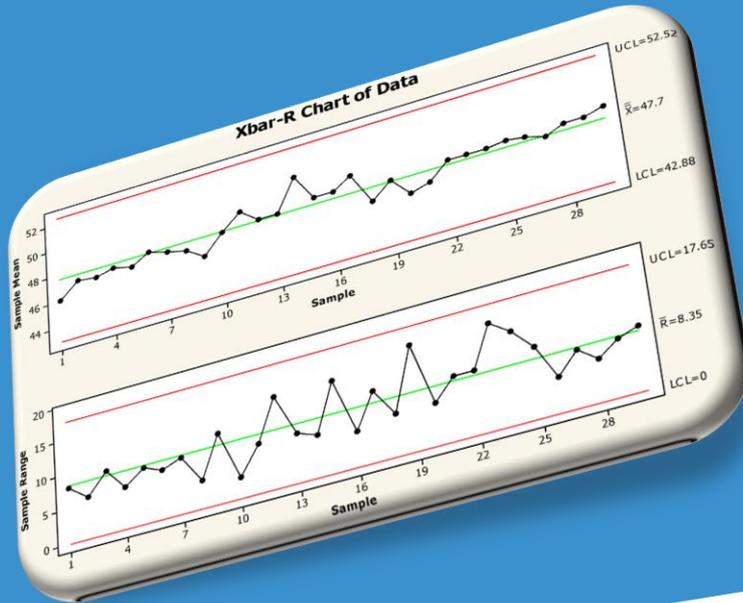
- Effective and strategic change requires leadership.
- If you are not committed and excited, why should anyone else be?

*“Leadership is the capacity to translate vision into reality.”* — Warren Bennis

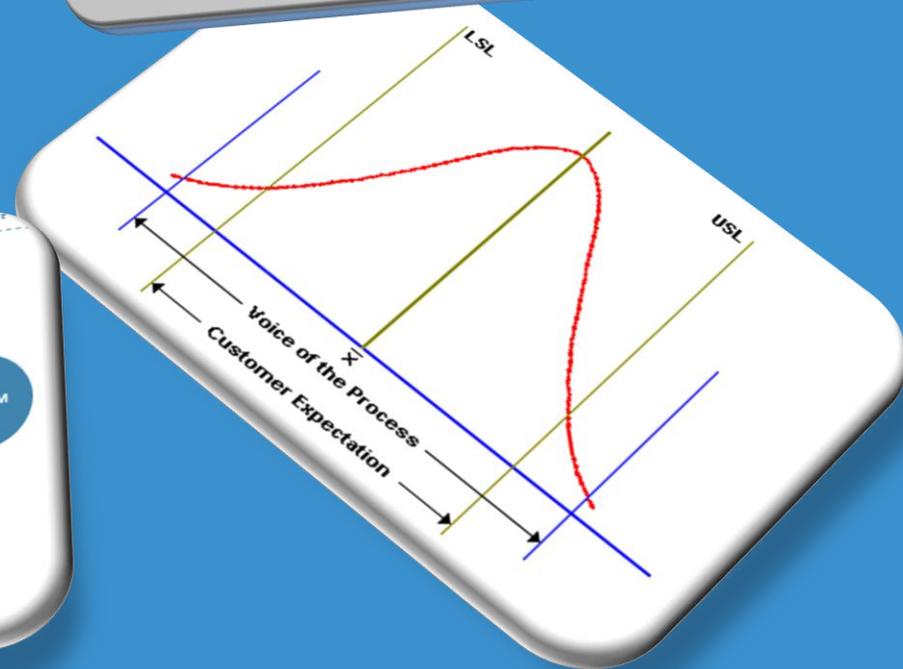
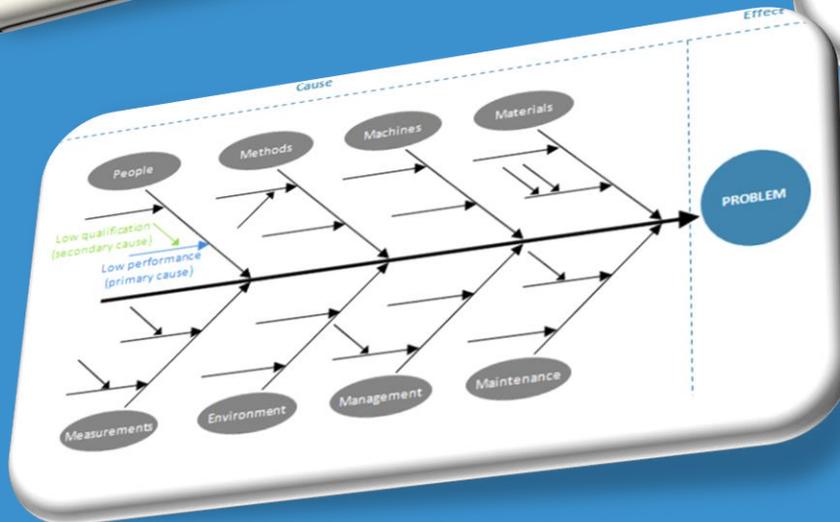
# Use Your New Tools



# Your wonderful, powerful, tools



MSA



# Use Your Network

You didn't just make friends...

You Formed





**You Work In  
A Target  
Rich  
Environment**

# Congratulations!

Be Fearless



- You are ready
- You have support
- You will get better with each project
- You will have many project opportunities

# LEANOhio

**Transforming the Public Sector**

**Green Belt**

**Next Steps**

SIMPLER. FASTER. BETTER. LESS COSTLY.

# Next Steps: Deliverables

- Identify a Project
  - Identify Type of Project
    - DMAIC
    - Lean Routine
    - Data Collection
    - Kaizen Event

# Next Steps: Deliverables

- Identify Project Sponsor and Process Owner
- Complete TRAIL Chart
  - Identify your team and resources
- Identify Project Scope
- Complete Project Charter
  - Problem Statement
  - Goals/Metrics

# Next Steps: Deliverables

- Listen to the voices
  - VOC: Identify your Customer
  - VOB
  - VOE
  - VOP

# Next Steps: Deliverables

- Identify your Primary Metric
- Identify you Secondary Metric
  - Keep your project honest

# Next Steps: Deliverables

- Ask this questions?
  - Does my project have data?
  - Does my project need to collect data?
- Create Operational Definitions
- Create Data Collection Plan

# Next Steps: Deliverables

- Don't forget your Lean Tools
- Begin Visualizing
  - SIPOC
  - Process Mapping
  - Visualize the Data

# Next Steps: Deliverables

- Meet with the Project Sponsor
- Meet with the Process Owner
- Meet with your Mentor
  - Our mentor will sign-off on your project prior to report out

# Next Steps: Deliverables

- Begin working on your report out as you complete your project
  - Complete a project

# Next Steps: Deliverables

- Use your resources
  - LeanOhio
  - Mentor
  - Network
  - Lean Liaison
  - Google

# Next Steps: So many tools

- Project Charter
- TRAIL Chart
- Four Voices
- Poke Yoke
- 5S plus Safety
- 8 Wastes
- Brainstorming
- Process Mapping
- Excel
- Data Collection Plans
- Action Registers
- Operational Definitions
- Standard Work
- Project Matrix
- Data Collection
- CT Flowdown
- Data Integrity Audit
- Measurement System Analysis
- FMEA
- Capability Study
- Control Charts
- Hypothesis Testing
- Effective Presentations
- Fishbone Root Cause
- Prioritization of X's
- Control Plan
- Project Management

# Next Steps: Deliverables

- Use these tools
- Don't jump to solutions
- Have Fun!

# Questions?

SIMPLER. FASTER. BETTER. LESS COSTLY.

**LEAN**Ohio