



John R. Kasich, Governor
Harvey J. Reed, Director

Green Belt Six Sigma Project Report Out

C.Q. Morrison

Ohio Department of Youth Services

January 19, 2017

RESET FOR SUCCESS SUPPORTIVE HOUSING PROGRAM

FROM 0 TO 90

Department of Youth Services

- Larome Myrick Process Owner
- Andrew Janning Central Office
- Dave Tobin Parole
- Nicole Pace Institution
- Alisha Bailey Institution
- Mark Dobrzynski Institution
- Jodie Slagle Central Office
- Jim Darnell Institution
- Nicole Smith Institution
- Annette Freeney
- Joe Marsilio Parole
- Steve Curl Central Office
- Nate Lawson Parole
- Joe Dunlap Central Office
- Maria Kawentel Parole

Corporation for Supportive Housing

- Terri D. Power, Senior Program Manager

DEPARTMENT OF YOUTH SERVICES

Our Mission:

Improve Ohio's future by habilitating youth and empowering families and communities

Our Vision:

A safer Ohio: one youth, one family and one community at a time

BACKGROUND

Background:

- Average age of youth on parole is about 18 ½.
- DYS supports alternative placements for youth when living with family is not an option.
- New pilot for older youth who lack stable housing and face significant barriers, such as a lack of employment history and social supports, in returning to the community.
- Reset for Success helps youth with individualized services and supports to meet their needs.
- Transitioning youth will reside in their own apartments and receive support through wraparound services.

SCOPE

Scope: Youth 18--19 years old eligible for parole from Cuyahoga or Hamilton County that should not or cannot be placed with family.

First Step: Identification of youth appropriate for consideration for the Reset for Success project.

Last Step: Placement of appropriate youth through the Community Supportive Housing program.

PROJECT GOALS

Goal Statement: Development of a clear process with procedures and identified responsibilities.

Project Benefits:

Appropriate youth will be quickly identified, evaluated and accepted for placement and services through Reset for Success.

Successful reintegration of youth in the community with necessary support.

BASELINE DATA

Policy / Procedure: None

Identified Process: Conceptual

Eligible Youth: Not known

Accepted Youth: None (two under review)

DATA COLLECTION PLAN

- # Eligible Youth
- # Interested Youth
- # Applications Submitted/Accepted
- Processing times
- Reasons for denial

HIGH LEVEL PROCESS - SIPOC

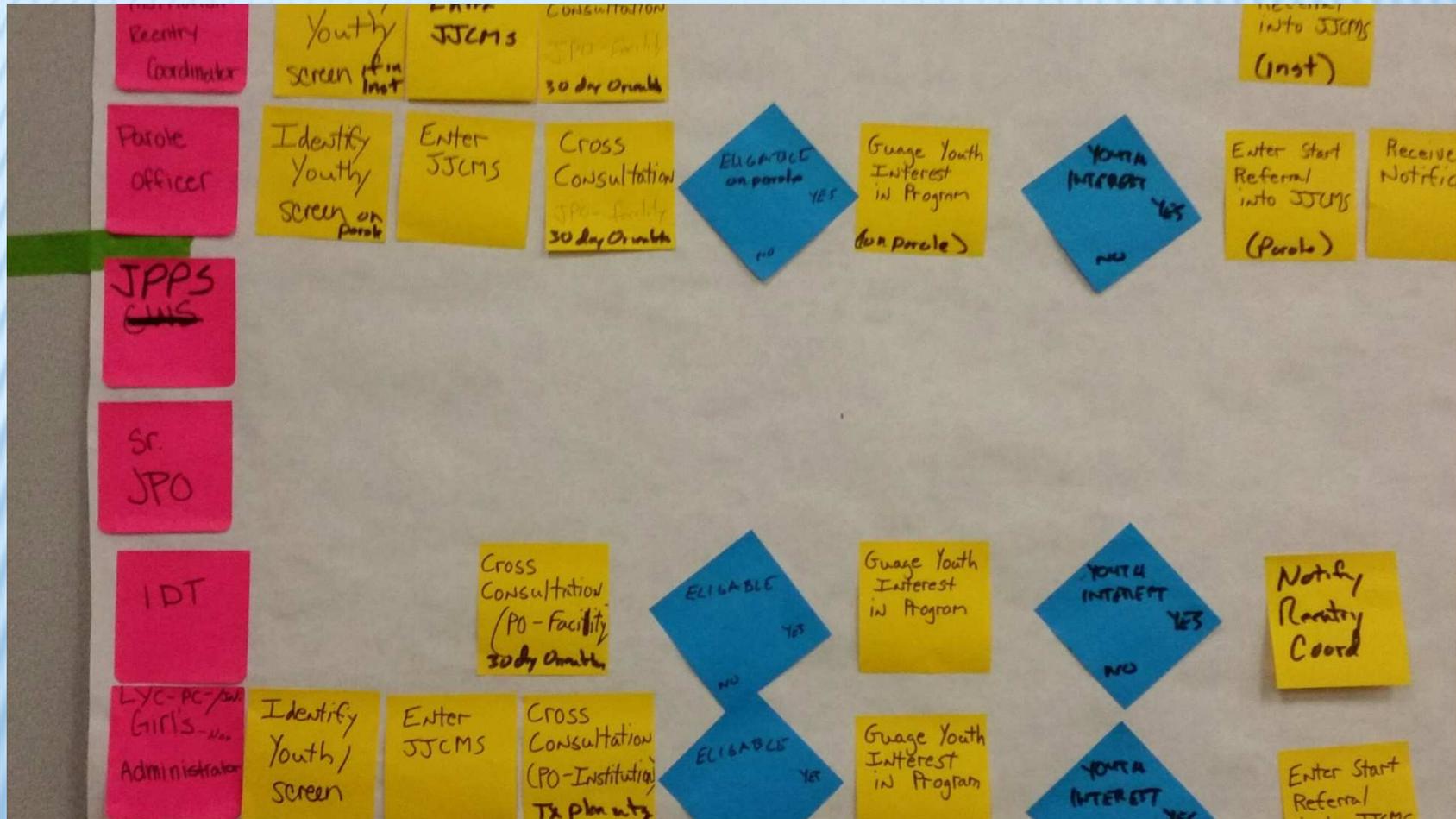
SIPOC--SUPPORTIVE HOUSING PROGRAM

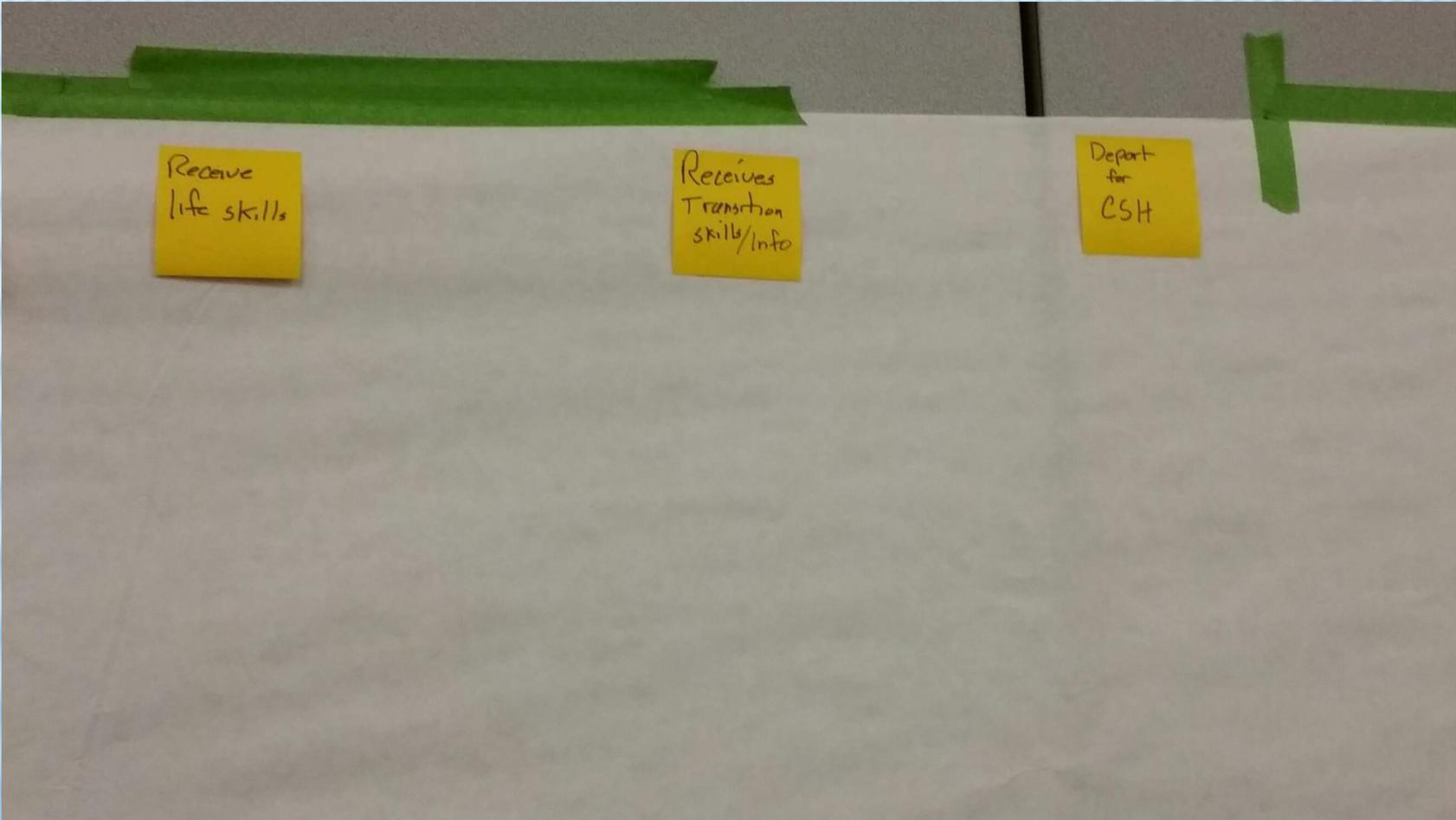


CLEAN SHEET



PROCESS DEVELOPMENT



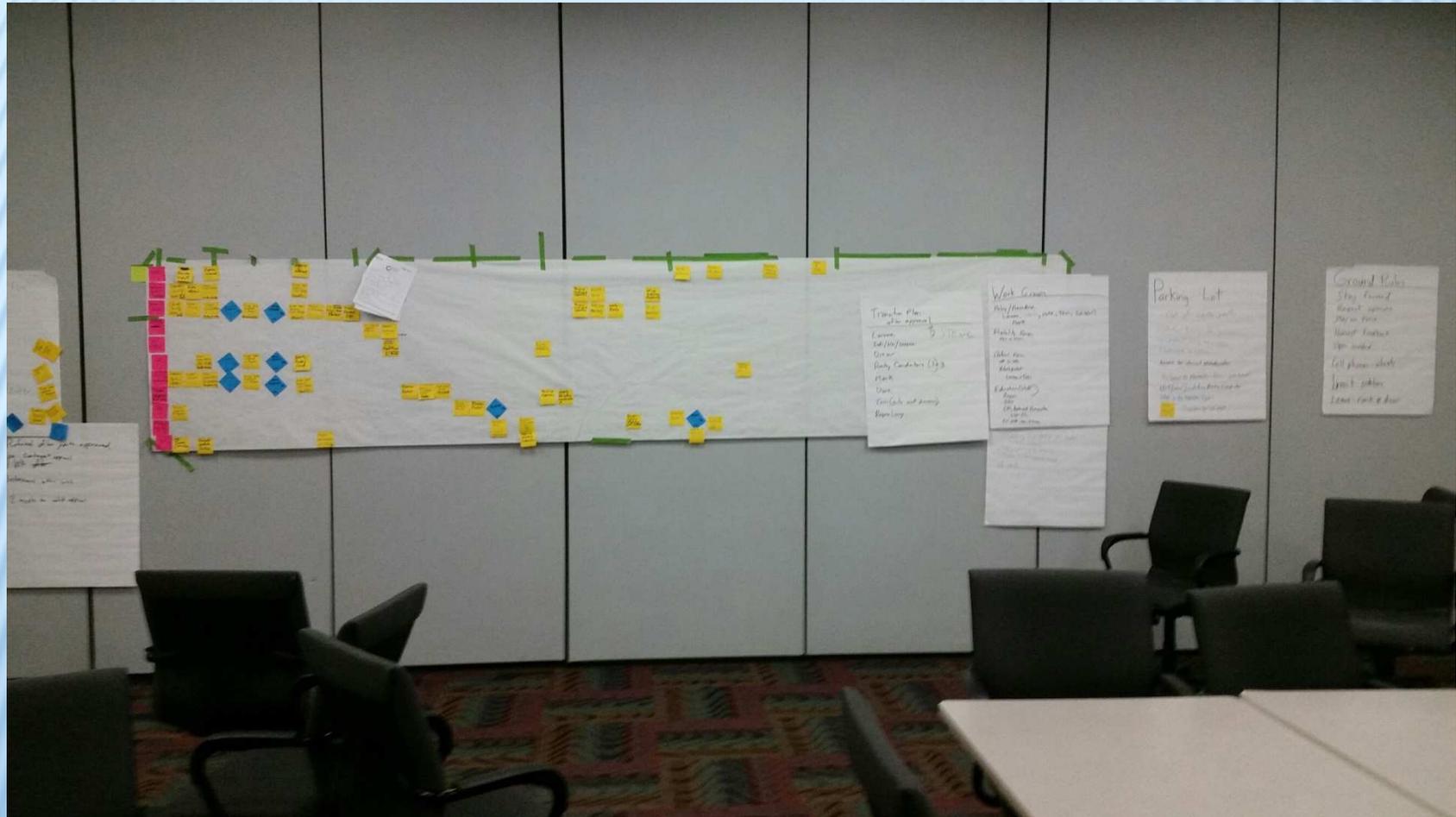


Receive
life skills

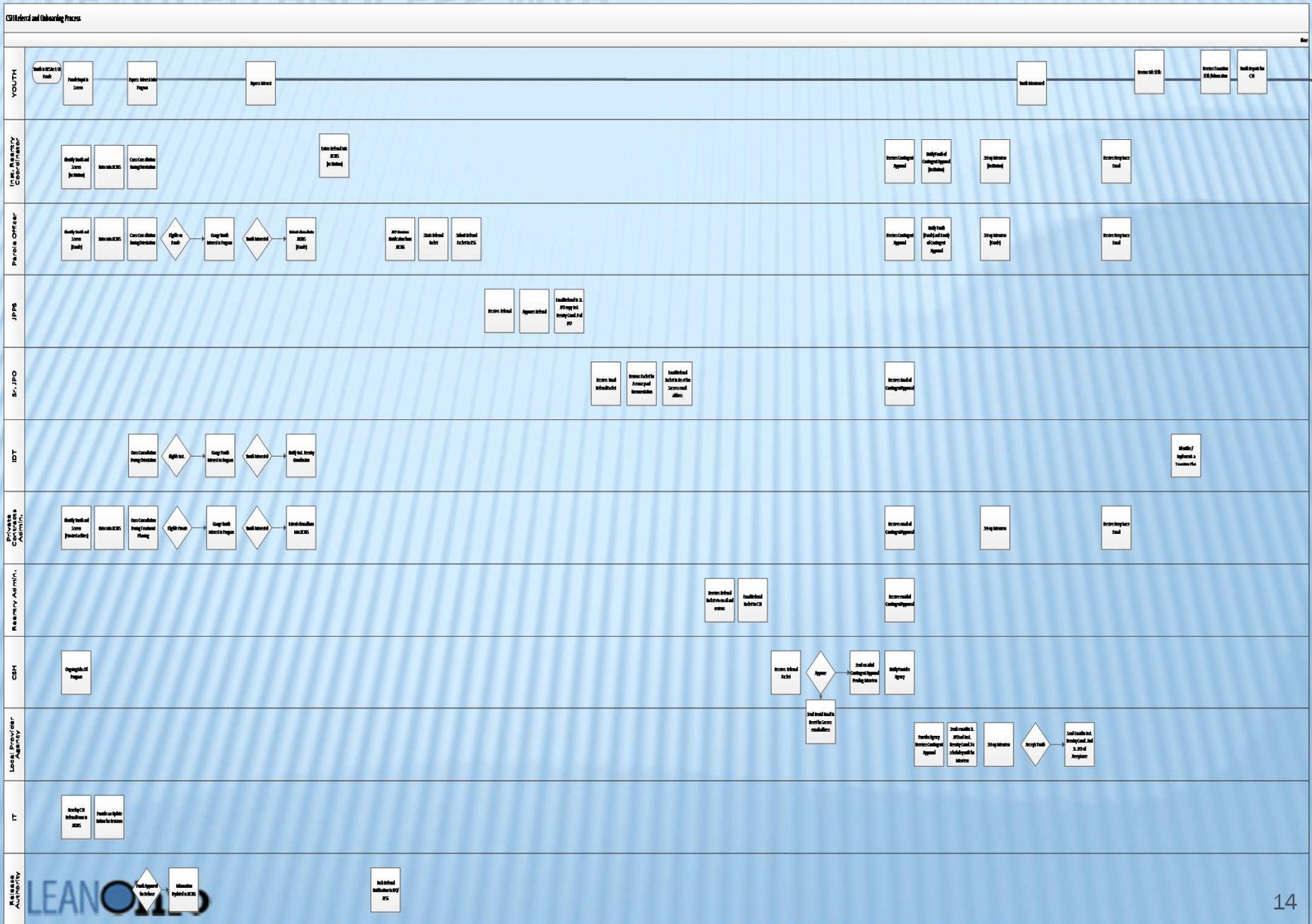
Receives
Transition
skills/info

Depart
for
CSH

CLEAN SHEET DESIGN COMPLETE



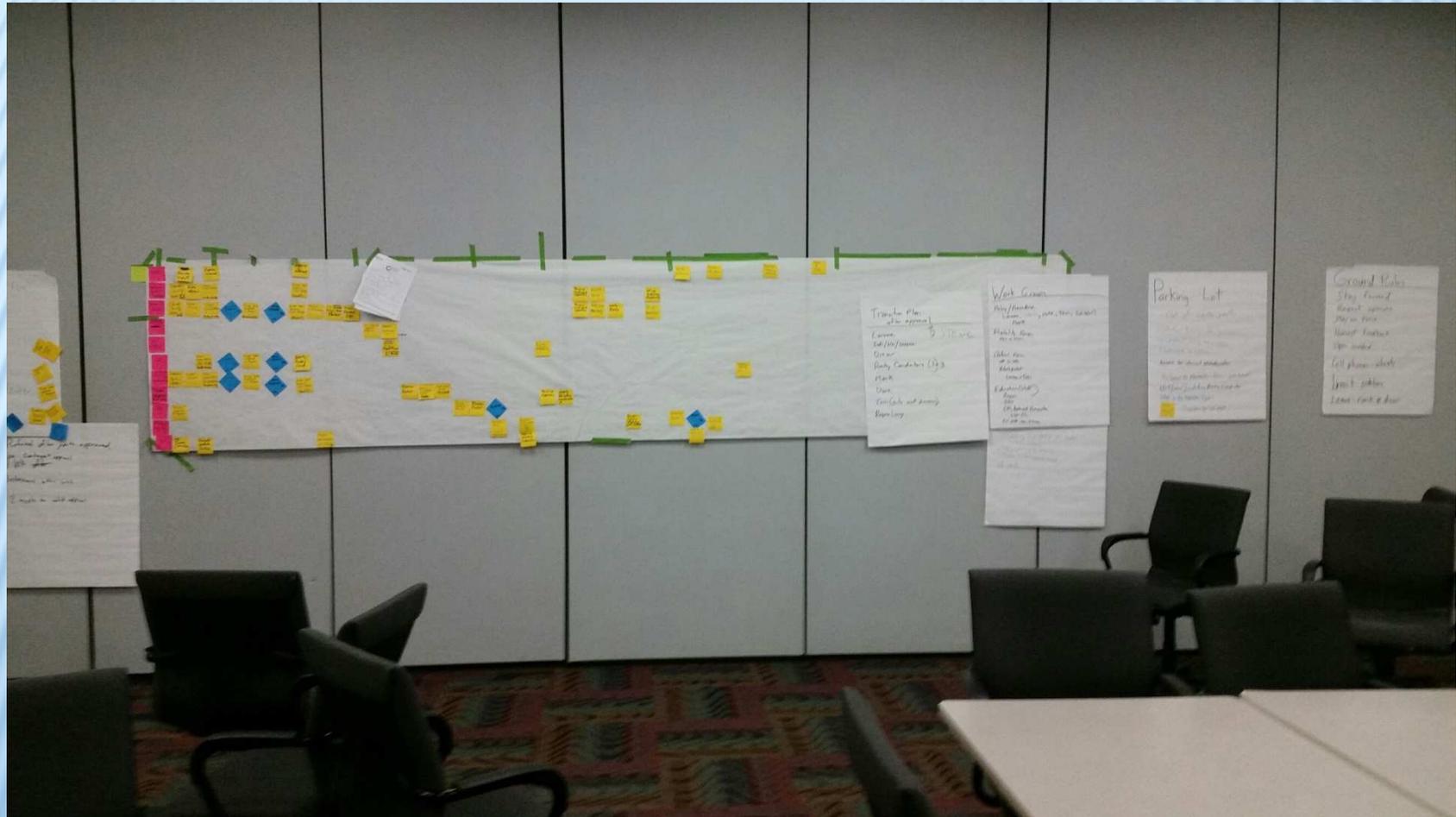
DETAILED PROCESS MAP



PROJECT BENEFITS - INTANGIBLE

- Consistent process to identify, accept, and place youth in Community Supportive Housing
- An additional housing option for older youth

IMPLEMENTATION PLAN



WORK GROUPS IDENTIFIED ALONG WITH PARTICIPANTS

1. **Policy/Procedure:** Larome, Steve Curl, Nate Lawson, Terri Power, Jodi Slagle, Nan Hoff, Jessica Jefferson, & Mark Dobrzynski.
2. **Eligibility Form:** Terri Power and Marie Kawentel.
3. **Referral Form/Packet:** Larome, Terri Power, & Meredith Philabaum.
Identified items for referral packet included: DIR, journal entry, BHS summary,

Signed release of information by youth, updated full OYAS, and any other assessments.
4. **Staff Training:** Nan Hoff, Jessica Jefferson, Ian Fraser, Rob Stewart, & Alisha Bailey.
5. **Youth Transition Plan:** Larome, Jodi Slagle, Drew Janning, Mark Dobrzynski, Dave Tobin, Terri Power (site visit discussions), Regina Lurry, Larry Lewis, Joe Marsilio, Nate Lawson, Alisha Bailey, Nicole Smith, & Annette Freeney.

WORK GROUPS IDENTIFIED ALONG WITH PARTICIPANTS (CONT)

6. JJCMS Requirements: Larome, Hannah Thomas, CQ Morrison, Scott Marek, & Alexis Witte.

Additionally, the following Parking Lot items require follow up:

1. Acceptance of youth from outside Hamilton or Cuyahoga Counties.
2. Tool for eligibility screening.
3. Marketing Reset for Success to youth.
4. Access to clinical notes.
5. Legal review of release of information form.
6. Guidelines for site visits.

AS A RESULT

- Reset for Success process and along with responsibilities identified
- Transition Plan for accepted youth
- Work groups to further develop the process

SPECIAL THANKS TO...

Senior Leadership:

Director Reed

Subject Matter Expert

Terri Power

Sponsor:

Deputy Director Trim

Mentors: Hannah Thomas

Anna Karousis