

Lean Ohio Kaizen Event Fact Sheet

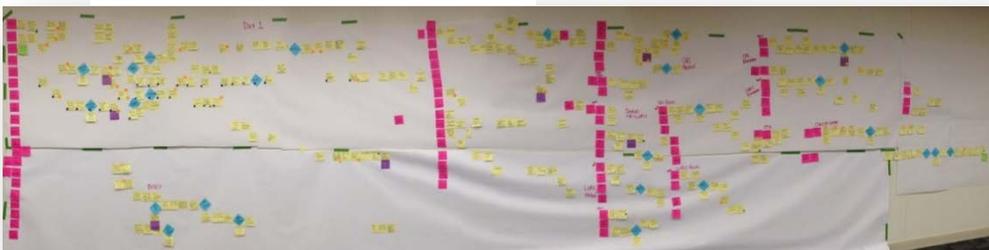
Ohio Department of Rehabilitation and Correction

Issue: Creating one standardized reception process at each of the Department of Rehabilitation and Correction reception institutions.

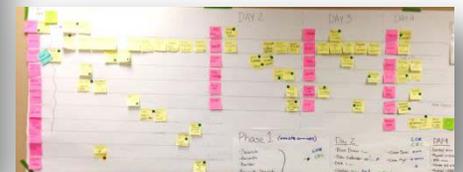
Department	Changes to Process	Metrics	As a Result
Ohio Department of Rehabilitation and Correction Reception Process June 9-13, 2014	<ul style="list-style-type: none"> Reduction of steps from 231 to 60 (74% reduction) Reduced decision points from 16 to 1 (94% reduction) Eliminated 7 known delays 	<ul style="list-style-type: none"> By implementing a schedule system at the beginning of the process the institutions will save 3,406 hours annually. Anticipated annual overtime savings of \$115,804 per year as a result of implementing a scheduling system. 	DRC will classify inmates sooner to their home institutions so that a support system can be established between inmates and their families.

Major Improvement	HOW it was accomplished
Established a scheduling system	The new process will implement a scheduling system for counties to utilize and will notify the institutions to pull the number of offenders being transported daily. This will allow for the institution to save time and start the reception process as soon as the institution receives the information.
One standard process	Each reception institution will follow one standardized process with minor enhancements of the physical layout. Only critical steps and assessments are being utilized to ensure an institution classification occurs within five days.

Current State Map



Future State Map



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