

LEANOhio

SIMPLER • FASTER • BETTER • LESS COSTLY

The LeanOhio Mission: Lead and support efforts that make government services simpler, faster, better, and less costly.

Vision: To be recognized as a national leader and the go-to resource in Ohio for making government more efficient and effective.

Visit lean.ohio.gov for detailed information, results, and resources.

2011-17
RESULTS
SUMMARY

Results from January 2011 through December 2017

Since the launch of LeanOhio in January 2011, the methods and tools of Lean Six Sigma have been used extensively to make state government simpler, faster, better, and less costly. Below is a summary of key measures.

Results Over 247 reported projects led and facilitated by LeanOhio staff and Lean-trained state employees.

These improvement projects consist of **Kaizen events, Lean Routines, LeanOhio Boot Camp, Green and Black Belt Projects.**

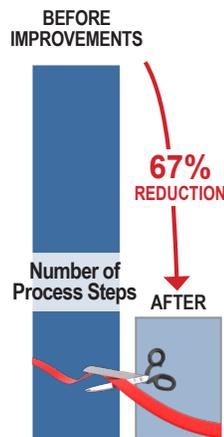
These improvement projects have been at **42 state agencies, boards, and commissions.**

Internal Expertise Powering these gains are **79 embedded Black Belts and 216 Green Belts** trained in-house by LeanOhio staff.

SIMPLER

Lean Six Sigma is about cutting red tape and making processes simpler. For process improvement projects reported in 2011-2017, implemented improvements will lead to:

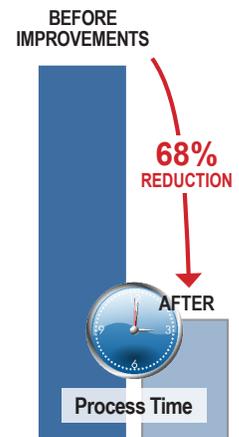
- **66%** average reduction in the number of process steps
- **Over 10,000** process steps eliminated
- **57%** reduction in handoffs for projects reporting this metric



FASTER

Lean is about serving customers faster. According to calculations done by the project teams, implementation of the improvements will lead to:

- **68%** average reduction in start-to-finish process time
- **69%** reduction in delays for projects reporting this metric
- **10,376** days reduced in start-to-finish process time



BETTER

When transforming processes to make them simpler and faster, Lean teams free up staff time that can be redirected to other work. Improvement teams from 2011-2017 identified close to **1,000,000 potential redirected hours**, to be realized when the new processes are fully in place.



LESS COSTLY

Saving money and making better use of taxpayer dollars are major priorities. Since January 2011, Kaizen teams have identified **millions of dollars in potential savings**, to be realized when the new processes and other improvements are fully implemented.