Ohio Department of Natural Resources
Grant Processing

November 18-22, 2019
How Did We Get Here?

- The system previously used for grant activity tracking and payroll is now obsolete.
- Bring together multiple divisions to collaborate and streamline their grant processes.
- Develop a new, more efficient method for activity tracking and reporting.
The G-Team
(Not the A-Team)
Fiscal Background

• $58 million in federal grant expenditures in FY19
  • Doesn’t include match

• $450 million in total expenditures in FY19
Event Scope

• What is the first step in the process?
  – Grant application

• What is the final step in the process?
  – Grant project closure
Process Improvement Goals

- Identify a new standardized tracking/reporting methodology
- Remove inefficiencies and waste to improve time, quality and cost
- Develop a department-wide grant process transformation plan
Value Stream Mapping

- Strategic-level approach
- Helps teams “get above the work”
- Provides clarity
- Builds consensus
- Promotes systems thinking
Change for the Better

- Customer focused
- Right people changing the process
- One week-quick and action oriented
- Necessary resources available immediately
- New process implementation begins next Monday
Day One

- Level setting
- Scope of event
- Current state mapping
Day Two

• Finish current state mapping
• eTARS discussion
• Waste identification
Day Three
- Lean Six Sigma training
- Brainstorming
- Tracker design
Day Four

- Finish Tracker design
- Discussion and consensus
- Implementation planning
Today - Day Five
- Final details
- Celebration
- Sharing results
Simpler, Faster, Better & Less Costly

• More accurate activity reporting through error-proofed entry
• Less time spent in backend auditing
• Faster and easier data entry
• More accurate reports across Divisions and Department
• Greater cross-divisional communication
• More information readily available to Department
Simpler, Faster, Better & Less Costly

- Fewer errors on inter-divisional chargebacks
- Standardized data in and out
- Greater understanding of grant operations down to frontlines and up to leadership
- Allows time for more “cost capture” activities
- Less time spent on corrections and modifications means cost/time savings
Implementation Plans

- Cross-Functional Team
- Communication
- Training
- IT
What Begins Monday?

• Establish Cross-Functional team
• Begin Tracker design and assessment with IT
• Develop messaging on coming changes
• Coordinate training on Kronos and stop-gap activity tracking
• Coordinate cleanup of code tables (Team leader)
• Establish code maintenance cycles (Team leader)
Special Thanks to...

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